



บริษัท บัตรกรุงไทย จำกัด (มหาชน)

591 อาคารสมัยชาวนิช 2 ชั้น 14 ถนนสุขุมวิท แขวงคลองตันเหนือ เขตวัฒนา กรุงเทพฯ 10110
โทร: 02 123 5100 โทรสาร: 02 123 5190 ทะเบียนเลขที่ 0107545000110

Krungthai Card Public Company Limited

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November 1, 2025

**Subject : Notification of Discontinuation of the KTC WORLD Travel
and Tourism Information Service**

Dear KTC credit cardmembers

Krungthai Card Public Company Limited (“KTC”) would like to express our sincere appreciation for your continued trust and support of KTC WORLD, the travel and tourism information service for KTC credit cardmembers.

In response to evolving marketing trends in the tourism industry, KTC has decided to adjust our business strategies to better align with current consumer behavior, aiming to enhance credit cardmembers’ travel experiences that better suit their lifestyles, with a particular emphasis on expanding partnerships to reach a broader and more comprehensive range of travel privileges.

In alignment with this strategic direction, KTC will discontinue the travel and tourism information services through all KTC WORLD channels, including the telephone service at 02 123 5050, website at www.ktc.co.th/ktcworld, and LINE @KTCWORLD, effective January 1, 2026. The credit cardmembers will be able to access the service until December 31, 2025.

However, KTC remains committed to curating travel privileges and promotions in collaboration with over 300 partners to continuously offer valuable and memorable travel experiences. You can find exclusive privileges at www.ktc.co.th and discover travel inspiration and unmissable stories at www.ktc.co.th/travelstories. For further information, kindly contact KTC PHONE at 02 123 5000, available 24 hours a day, every day.

Yours sincerely,

Krungthai Card Public Company Limited