



บริษัท บัตรกรุงไทย จำกัด (มหาชน)

591 อาคารสมัยชาวนา ชั้น 2 ชั้น 14 ถนนสุขุมวิท แขวงคลองตันเหนือ เขตวัฒนา กรุงเทพฯ 10110

โทร: 02 123 5100 โทรสาร: 02 123 5190 ทะเบียนเลขที่ 0107545000110

Krungthai Card Public Company Limited

591 United Business Centre II, 14th Fl., Sukhumvit Rd., North Klongton, Wattana, Bangkok 10110 Thailand

Tel: 02 123 5100 Fax: 02 123 5190 Reg. No. 0107545000110

1 October 2026

Subject: Notification of VISA Account Updater (VAU) Service

Dear KTC VISA Cardmembers,

Krungthai Card Public Company Limited (“KTC”) would like to inform you that KTC, in collaboration with Visa, will introduce the Visa Account Updater (VAU) service for KTC VISA credit cards (the “Card”) issued on or after 1 December 2026.

This service will automatically update your Card information with participating Visa merchants where you have set up recurring payment services (Recurring Payment) and/or online merchants where your Card information has been saved for future purchases (Card on File). This ensures continuity of your transactions and helps reduce the risk of declined transactions due to changes in your Card number, such as in cases of Card expiry, Card loss, or Card replacement.

Please note that this service applies only to transactions made with merchants participating in the Visa VAU program.

Should you wish to opt out of this service, please contact KTC PHONE at 02 123 5000.

Please be informed accordingly,

Yours sincerely,

Krungthai Card Public Company Limited