



MACAO EXPERIENCE HOTEL PACKAGE TERMS AND CONDITIONS

Campaign Period: Now to March 31, 2027

General Terms and Conditions

1. The Macao Experience Hotel Package (“Hotel Package”) is available for two (2) guests upon check-in and is subject to availability.
 - a. The Venetian Macao Hotel Package: One (1) - night accommodation in the Royale Deluxe Suite
 - b. The Parisian Macao Hotel Package: Two (2) - night accommodation in the Famille Room
 - c. Londoner Grand Hotel Package: One (1) - night accommodation in the Charles Suite (Bond Tower)
2. All reservations must be made through the booking link available on designated KTC communication channels.
3. For any amendment or cancellation less than forty-eight (48) hours of arrival and/or no-show, a charge equivalent to the Hotel Package price plus applicable service charge and government tax, will be charged from the credit card on file as late cancellation fee.
4. All reservations and check-in must be made during the Campaign Period. The following blackout dates apply: 25 – 27 September 2026; 30 September – 11 October 2026; 16 – 19 October 2026; 24 – 26 December 2026; 31 December 2026 – 02 January 2027; 05 – 11 February 2027; and 26 – 29 March 2027.
5. All rates of Hotel Package are in MOP and subject to 10% service charge and 5% government tax.
6. Any extension of stay after initial booking is confirmed will be subject to availability and hotel flexible rate.
7. Guests can enjoy one (1) complimentary one-way limousine service departing from the hotel reserved to A-Ma Temple per room per stay. Advance reservation is suggested.
8. At least one (1) occupant of the room must be eighteen (18) years old or above.
9. All guests must be registered upon check-in and present a valid identification card, passport, travel document or other document accepted for migration control purposes, along with a valid stay visa or evidence of being legally allowed to stay in Macau throughout the entire stay in the Hotel (such as Slip of Authorization to Stay).
10. Check-in time is from 3PM, check-out time is up to 11AM.
11. All Hotel Package benefits during the stay period are on a per room per stay basis.
12. Unused Hotel Package benefits cannot be reimbursed or redeemed for cash or credit either in full or in part.
13. Additional guest(s) aged 12 years old or below is free of charge inclusive of accommodation only. Extra bed, breakfast and Hampton Court access will be charged upon request.
14. Cost for each additional guest aged 13 years old or above is MOP350 per person per night inclusive of accommodation only, the price is subject to a 10% service charge and a 5% government tax. Extra breakfast and Hampton Court access will be charged upon request.
15. The capacity of each suite is limited to a maximum of three (3) adults or two (2) adults and two (2) children.
16. Hotel Packages will not be eligible for any hotel membership point and stay accumulation.



17. All benefits under this Hotel Package cannot be used in conjunction with other promotion, discount offers, gift vouchers, cash coupons, associated benefits, credits and points (including Rewards Dollars).
18. By purchasing this Hotel Package, guest confirms their agreement with the privacy policy of Venetian Cotai Limited and Venetian Orient Limited (individually and collectively, the "Company") as stated on <https://www.venetianmacao.com/hotel/about-us/privacy-policy.html> ("Privacy Notice").
19. By purchasing this Hotel Package, guest hereby expressly acknowledges and provides consent for his/her personal data be collected, used, and shared as described herein and in the Privacy Notice. Guest authorizes the Company to collect, use, store and process, automatically or manually, the personal data he/she provides the Company during his/her participation in this Campaign (including Place of Residence, Title, Name, Phone Number, Email and any data related with his/her participation in this Campaign) (hereinafter the "Data"), for the purposes of hotel reservation, promotion and for direct marketing purposes (in respect of the Company's news, promotions and other services), to improve database segmentation and customization of marketing offers, for market research around consumer preferences and to conduct statistical and satisfaction surveys. In addition, guest also expressly authorizes the Company and its affiliates ("Sands") to share the Data and with any third-party service providers of any Sands' properties that has entered into a written agreement with Sands that is substantially similar to the Company's privacy policy, so that guest may be provided with more consistent and personalized experiences across Sands' properties. Guest acknowledges that the transfers authorized may constitute an international transfer of personal data and that the different jurisdictions where Sands and third-party service providers are incorporated may have different data privacy laws and protections from the data privacy laws and protections in place in the jurisdiction where the guest is located. The Company will comply with the applicable requirements under the Laws of the Macao Special Administrative Region on cross-border transfer of personal data, and will implement appropriate safeguards. Guest has the right to view his/her personal data, request additional information about its storage and processing, require any necessary amendments, withdraw the consent herein or simply opt-out from receiving direct marketing materials from the Company. Guest can cease receiving such commercial and marketing communications, or to change, remove or review the information provided anytime by either writing to the Company at Estrada da Baía de Nossa Senhora da Esperança, The Venetian Macao, Executive Offices - L2, Taipa, Macao or by emailing the Company at privacy@sands.com.mo. The Data will be retained for as long as legally required and in accordance with the Company data retention and classification policies. The Company takes appropriate technical and organizational measures to protect Data against unauthorized or unlawful processing, accidental loss, destruction, or damage.
20. Guest agrees to release, discharge and hold the Company and its affiliates harmless from any and all claims including, without limitation, claims for slander, libel, defamation, violation of rights of privacy, publicity, personality, and/or civil rights, depiction in a false light, intentional or negligent infliction of emotional distress, copyright infringement, and/or any



other tort and/or damages arising from or in any way relating to the purchase of the Hotel Package, the use of the personal information in connection with the Hotel Package, or the promotion thereof in all media now known or hereafter devised.

21. The Company reserves the right to change these Terms and Conditions and/or terminate the Hotel Package at any time without prior notice.
22. In case of any dispute, the Company reserves the right to final decision.

Parisian Eiffel Tower Shooting Drone Service

1. Parisian Eiffel Tower Shooting Drone Service (the “Shooting Service”) is only available to guests who purchase The Parisian Macao Hotel Package during the Campaign Period.
2. The Shooting Service is available daily from 3 PM to 10 PM, weather permitting.
3. Advance reservation is suggested.
4. The Shooting Service is restricted exclusively to the Parisian Eiffel Tower Level 7 flight route.
5. The Shooting Service includes two (2) digital photos; one (1) video and one (1) printed photo.
6. Printed photos and envelopes are subject to availability, while stock lasts.
7. The Shooting Service can be redeemed once per stay at the Eiffel Tower Ticketing Counter which is non-refundable, non-transferable and non-exchangeable, either in whole or in part, for cash or any other items.
8. This offer is on a per room per stay basis and subject to availability on provided items.
9. Guests acknowledge and agree that the collection and processing of images involved in this Shooting Service and service solution are process by AKL Intelligence Technology Limited in accordance with its privacy policy set out at <https://www.aklrobot.com/privacy-policy>.
10. By using the Shooting Service, the guests release, discharge, and agree to hold harmless and defend the Venetian Cotai Limited, their legal representatives or assignees, and all persons acting under their permission or authority, from any liability by virtue of any reason in connection with the making, collection, processing and storage of the photographs and images, including without limitation any claims for libel or violation of any right of image, publicity or privacy.
11. The Shooting Service is subject to the Standard Conditions of Entry to Eiffel Tower Attraction.
12. Venetian Cotai Limited reserves the right to change and terminate the distribution of printed photo and envelope without prior notice.
13. Venetian Cotai Limited reserves the right to change the Terms and Conditions and/or terminate this offer at any time without prior notice.
14. In case of any dispute, Venetian Cotai Limited reserves the right to final decision.

The Parisian Macao Qube Kingdom Admission Ticket

1. Qube Kingdom tickets are only available to guests who purchase The Parisian Macao Hotel Package during the Campaign Period.
2. Each ticket includes one (1) child per stay for unlimited access within one (1) day during the stay period, accompanied by one (1) adult. Children under six (6) years old must be accompanied by an adult at all times.
3. All guests (include children and adults) are required to wear socks in Qube Kingdom. On-site purchase is available at MOP20 per pair.



4. Children are advised to wear long-sleeved shirts and long pants while using the slides.
5. Ticket is not applicable on Birthday Party Package.
6. Outdoor facilities will be closed due to inclement weather.
7. For health and hygiene purpose, guests with contagious diseases will not be allowed to enter or use the facilities of Qube Kingdom.
8. Parent, guardian, or other responsible adult must arrive at Qube Kingdom on time to pick up children before 7 PM.
9. Lost or stolen tickets will not be refunded or reissued.
10. Subject to the standard conditions of entry to Qube Kingdom.
11. This offer is on a per room per stay basis and subject to availability on provided items/facilities.
12. Venetian Cotai Limited reserves the right to change the Terms and Conditions and/or terminate this offer at any time without prior notice.
13. In case of any dispute, Venetian Cotai Limited reserves the right to final decision.

The Venetian Macao teamLab SuperNature Admission Ticket

1. teamLab SuperNature tickets are only available to guests who purchase The Venetian Macao Hotel Package during the Campaign Period.
2. Each ticket includes two (2) teamLab SuperNature admission tickets (applicable to adults and children, on both weekdays and weekends). Tickets are for single use and cannot be used for re-entry.
3. Last entry time is forty-five (45) minutes before closing.
4. Children under the age of three (3) can be admitted to the exhibition without a ticket and all children under the age of thirteen (13) must be accompanied by an adult at all times.
5. All guests entering the exhibition do so at their own risk. All guests, in particular the elderly, pregnant women and guests in wheelchairs, should be extremely careful when moving through the exhibition and exploring the artworks, as the venue is dark and has uneven/slippery floors. Please contact the exhibition's staff if any assistance is required.
6. Subject to the standard conditions of entry to teamLab SuperNature Macao.
7. Tickets can be redeemed once per stay at the teamLab SuperNature Ticketing Counter which are non-refundable, non-transferable and non-exchangeable, either in whole or in part, for cash or any other items.
8. Lost or stolen tickets will not be refunded or reissued.
9. Venetian Cotai Limited reserves the right to change the Terms and Conditions and/or terminate this offer at any time without prior notice.
10. In case of any dispute, Venetian Cotai Limited reserves the right to final decision.

The Venetian Macao Gondola Rides Ticket

1. Gondola rides tickets are only available to guests who purchase The Venetian Macao Hotel Package during the Campaign Period.
2. Each ticket includes two (2) Gondola shared ride ticket (applicable to adults and children, on both weekdays and weekends). Tickets are for single use and valid on the printed date only.
3. Gondola ride shares for six (6) passengers.



4. First ride starts 15 minutes after opening, last ride departs 15 minutes prior to closing.
5. Children under fourteen (14) years of age shall be accompanied by an adult at all times.
6. All guests ride the gondola at their own risk. Guests shall remain seated at all times while in the gondola and follow the instructions of the staff.
7. Subject to the standard conditions of Gondola Rides.
8. Tickets can be redeemed once per stay at the Boutique di Gondola which are non-refundable, non-transferable and non-exchangeable, either in whole or in part, for cash or any other items.
9. Lost or stolen tickets will not be refunded or reissued.
10. Venetian Cotai Limited reserves the right to change the Terms and Conditions and/or terminate this offer at any time without prior notice.
11. In case of any dispute, Venetian Cotai Limited reserves the right to final decision.

Londoner Grand Hampton Court Access

1. This offer is only available to guests who purchase Londoner Grand Hotel Package during the Campaign Period.
2. This offer includes unlimited entry for two (2) guests to the Hampton Court at Londoner Grand during the stay, with the following privileges:
 - International breakfast, afternoon tea and evening cocktails.
3. This offer is non-refundable, non-transferable and non-exchangeable, either in whole or in part, for cash or any other items.
4. This offer is on a per room per stay basis and subject to availability on provided items.
5. No tables may be reserved. This is on a first-come, first-served basis.
6. Venetian Orient Limited reserves the right to change the Terms and Conditions and/or terminate this offer at any time without prior notice.
7. In case of any dispute, Venetian Orient Limited reserves the right to final decision.

Londoner Grand MOP400 SPA Credit

1. This offer is only available to guests who purchase Londoner Grand Hotel Package during the Campaign Period.
2. This offer only applies to à la carte SPA treatments services of 60 minutes or more at the SPA at Londoner Grand.
3. Advance booking is required and subject to availability. Guests shall inform the staff for the use of this offer during reservation.
4. This offer is for standalone use and cannot be used in conjunction with other promotion, discount offers, gift vouchers, cash coupons, associate benefits, credits and points (including Rewards Dollars).
5. No cancellations and amendments can be made in six (6) hours before arrival.
6. 5% government tax is applied based on à la carte price.
7. This offer cannot be resold and is neither exchangeable, refundable, nor convertible to cash. In the case that the credit under this offer is deemed as resold, the credit will be considered null and void.
8. This offer is on a per room per stay basis and subject to availability on provided services.



9. Venetian Orient Limited reserves the right to change the Terms and Conditions and/or terminate this offer at any time without prior notice.
10. In case of any dispute, Venetian Orient Limited reserves the right to final decision.